

Welcome and Overview

Paul Raines, CEO



BEYOND Safe Harbor Statement



This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements may include, but are not limited to, the outlook for the second guarter and fiscal 2014, future financial and operating results, projected store openings, the company's plans, objectives, expectations and intentions, and other statements that are not historical facts. Such statements are based upon the current beliefs and expectations of GameStop's management and are subject to significant risks and uncertainties. Actual results may differ from those set forth in the forward-looking statements. GameStop undertakes no obligation to publicly update or revise any forward-looking statements. The following factors, among others, could cause actual results to differ from those set forth in the forward-looking statements: the inability to obtain sufficient quantities of product to meet consumer demand, including console hardware and accessories; the timing of release of video game titles for consoles; consumer demand for and features of the next generation consoles; the cyclical nature of the video game industry; the risks associated with international operations and the completion and integration of acquisitions; failure to achieve anticipated benefits from new ventures, line of business and transactions; the impact of increased competition and changing technology in the video game industry, including browser and mobile games and alternative methods of distribution; and economic, regulatory and other events, including litigation, that could reduce or impact consumer demand or affect the company's business. Additional factors that could cause GameStop's results to differ materially from those described in the forwardlooking statements can be found in GameStop's Annual Report on Form 10-K for the fiscal year ended Feb. 1, 2014 filed with the SEC and available at the SEC's Internet site at http://www.sec.gov or http://investor.GameStop.com.



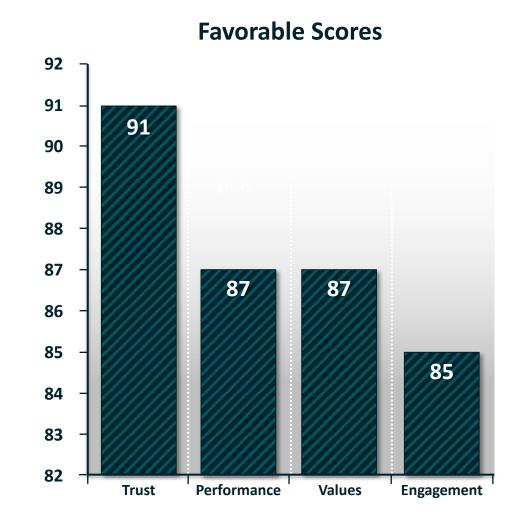
 Digital & Mobile growth 	\$1 billion of receipts/revenue from new businesses: Digital & Mobile
 PowerUp Loyalty 	 Grew from 8 million to 27 million members
 Consolidated store footprint 	 6,670 stores at FY2010, now we have 6,457 VG stores & 218 Tech Brand stores
 Meaningful capital allocation program 	 \$1 billion of capital returned: \$830 million worth of shares repurchased + \$271 million of dividends paid
 Significant share price appreciation 	Stock has increased 80% since 4/1/2011







- Category results were above the National and High Technology norms.
- The engagement index score is at 85% favorable which is significantly higher than the previous survey.
- 72% of associates participated in this year's survey compared to 28.6% participation in 2010.







- Refurbishment Tour
- GameStop Store Tour
- Cricket Store Tour
- Lunch
- Executive Presentations
- Q&A



Strategic Overview

Paul Raines, CEO





Maximize Brick & Mortar Stores

- Capture leading market share of new console cycle
- Utilize stores to grow digital sales
- Apply retail expertise to Tech Brands

Reposition the Pre-owned Business

- Expand the value assortment to increase sales and gross profit dollars
- Gain market share in Value channel

Own the Customer

Roll out loyalty programs in 11 countries around the world

Digital Growth

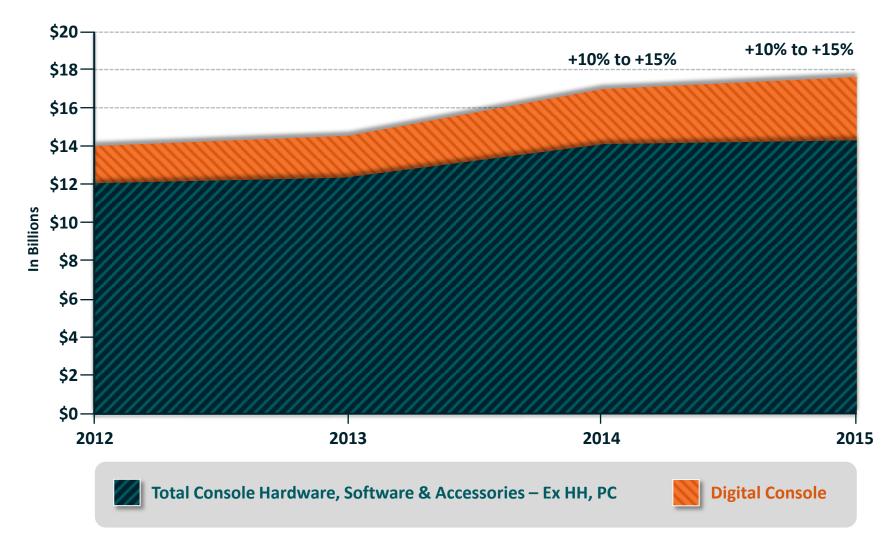
DLC, Kongregate, Steam wallet, PC Downloads, Console Network cards

Disciplined Capital Allocation

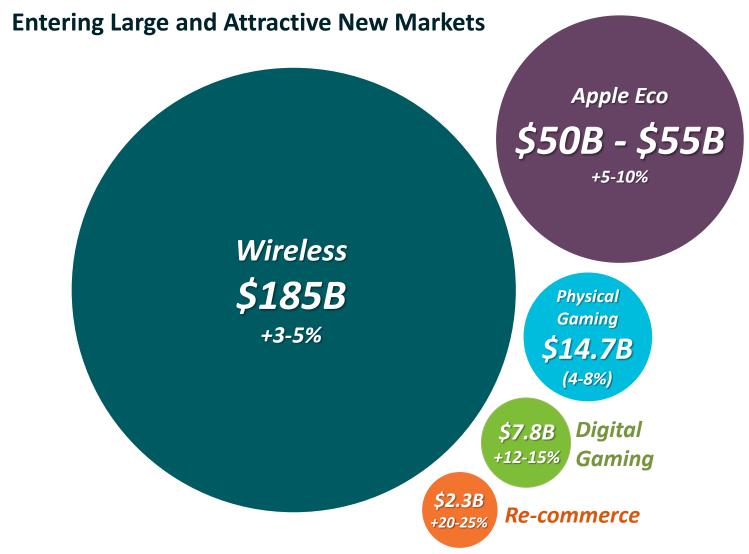
 Return 100% of our FCF to shareholders through buyback and dividend unless a better opportunity arises

GameStop Market Model: Console Category



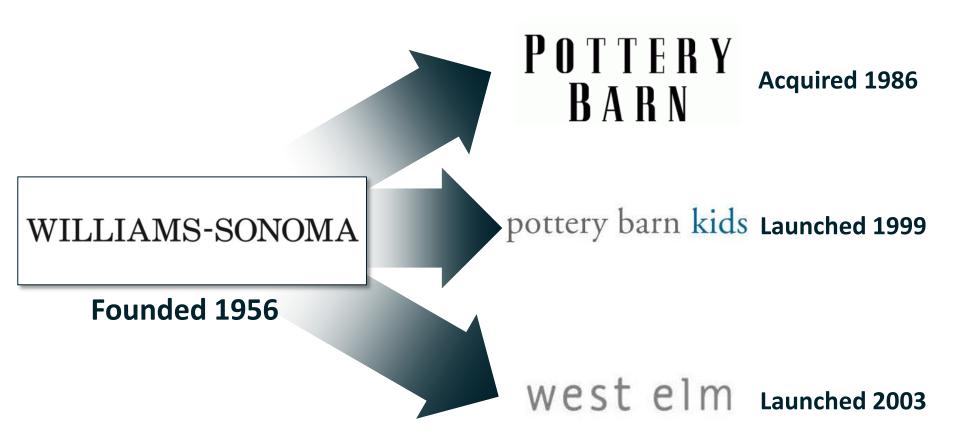








Retailers Who Have Expanded Their Business Models





Company owns brands + retail stores

















Deep real estate knowledge

- Landlord relationships, portfolio management, rapid growth experience

Robust store ops talent development practices

- Hiring, training, multi-unit management expertise

Customer loyalty program creation and implementation

- PowerUp in U.S. + roll-out in 11 countries worldwide

Buy – Sell – Trade model

 Inventory balancing, pricing algorithms, refurbishment capabilities, secondhand dealer laws

Financial discipline

Ability to deploy capital in ways that increase shareholder value



GameStop is a family of specialty retailers that make your favorite technologies affordable and simple

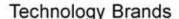
Gaming Brands































KONGREGATIE





Tony Bartel
Video game industry update

Mike Mauler International business update

• Mike Hogan Pre-owned/Value and PowerUp Rewards

Steve Bain
Simply Mac

Jason Ellis Spring Mobile

Joe Gorman Cricket

Rob Lloyd Financial update



Video Games

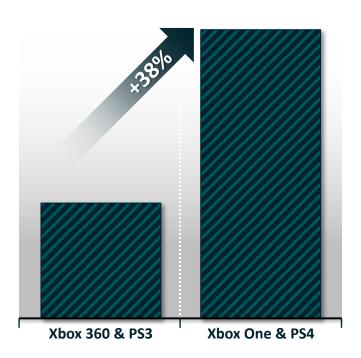
Tony Bartel, President



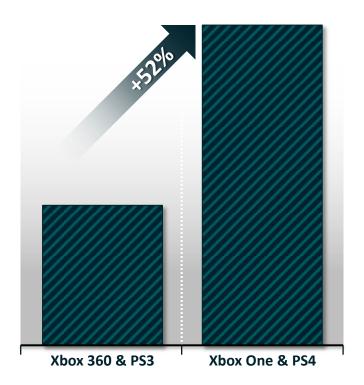




GameStop's Launch HW Unit Share

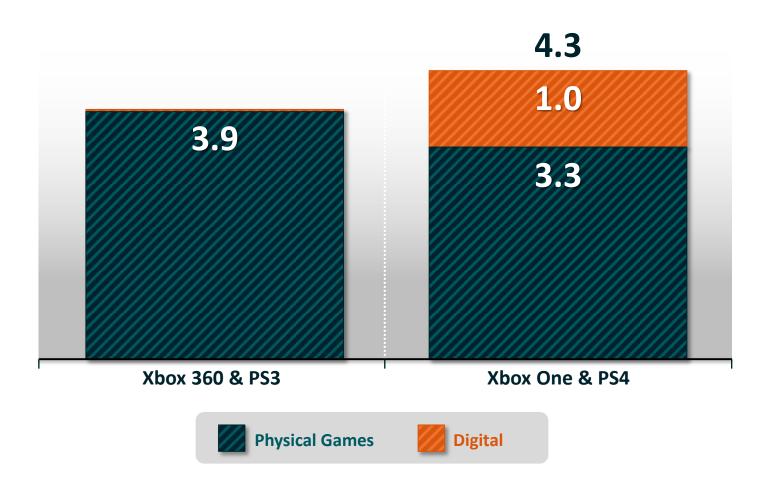


GameStop's Launch SW Dollar Share





GameStop's Console Launch Attach Rate



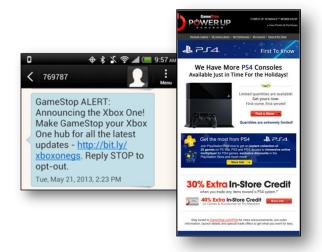


PRE-LAUNCH

Vendor Relationships



PUR / First-to-Know



Buy - Sell - Trade



Multichannel



GameInformer Review





LAUNCH









POST-LAUNCH

Attach Rate



Target Emails



Trade Credits



Web-in-store







Level Up

- 72 Different Training Modules
- Average SM has 150 hours of training
- We spend \$40 million annually
- Certified completion

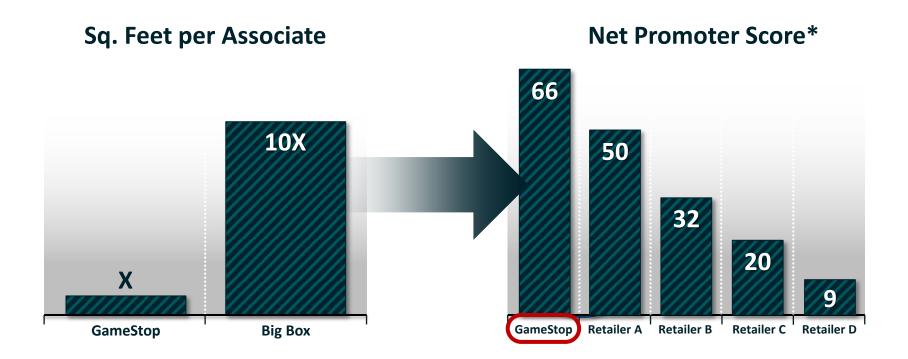


Store Manager Conference

- 4 day event
- 5,000 field leaders
- "E3-like" Store Manager Expo

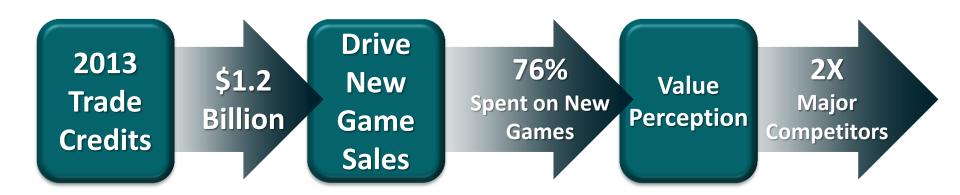












Opportunity: Consumer Awareness of 40%





Top 50 grossing game
Over 10 million downloads across 9 games



#1 digital magazine in the world



160% global growth in Steam wallet in 2013





Console digital grew 6.6% in 2013



B E Y O N D Digital Remains a Fast Growing Business



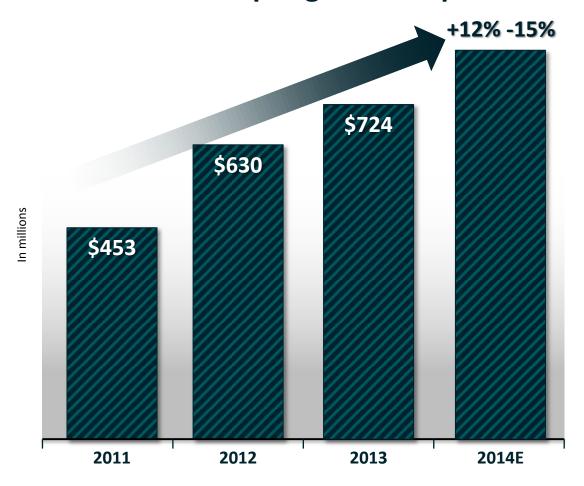








GameStop Digital Receipts

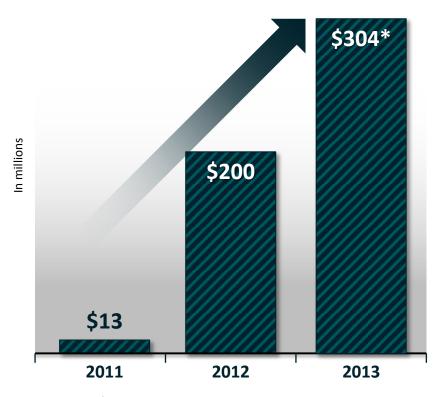


BEYOND Mobile Business is Also Driving Strong Growth





GameStop Mobile Revenues



*Includes \$62.8 million of Technology Brands revenue







Average add-on per console of \$53









- GameStop is focused on driving video game growth
- Investment in new console launch is paying off
- We are leveraging our unique tools to drive performance
- We are investing in our people to continue to widen our retail advantage



International Update

Mike Mauler, EVP GameStop International



BEYOND GameStop Global Store Base













Sweden: 63



North America

Canada: 335

Europe

Italy: 431 France: 442

France: 442 Ireland: 51
Germany: 209 Norway: 47

Spain: 108 Denmark: 37

Austria: 27

Finland: 20

Switzerland: 20

Asia Pacific

Australia: 379

New Zealand: 39

Store count as of Feb. 1, 2014

15 countries2,208 stores

+5.6% same store sales in 2013

Sales of \$2.8 billion in 2013

Operating earnings of \$108 million



Multichannel expansion

Digital products and services

Pre-owned growth

Customer Engagement





Building a multichannel customer experience to drive global growth

- Three consecutive years of >30% annual e-commerce growth,
 launching in 9 markets including the UK
 - Italy: 114% growth in 2013
 - Germany: 98% growth in 2013

- Continued investment on enhancing capabilities and integrating channels
 - Multichannel digital wallet
 - Web-in-Store launched in France, Italy, Spain and Germany
 - Enhanced mobile app on Android and IOS



Investing in technology to capture digital market share

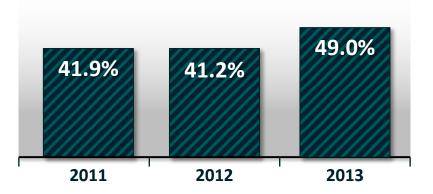
- Integral component of franchise marketing
- Expanded PC catalog with EA, Ubisoft, and others
- Partnership with Sony to drive new release digital attach rate
- POSA / Steam growth of 105%







International Digital Growth





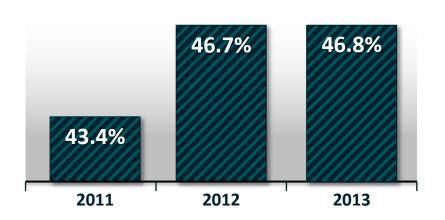


Leveraging Buy-Sell-Trade to deepen customer relationships and provide value

Results:

- 2013 pre-owned sales growth: 1.8%
- 2013 Trade growth: 7.7%
- Driving reservation growth and dominant market share on new console launches
- Fully implemented consistent global processes
- Integrated buy-sell-trade model
- Advanced pricing algorithms
- Refurbishment

International Pre-owned Margin





Evangelize our worldwide customer base

- Powerful global loyalty program in 11 international markets
 - Launched new CRM programs in 4 additional countries in 2013
 - 7.5M international members
 - 2014 expansion plans Denmark, Norway, Sweden & Finland
- Digital Game Informer over 700,000 subscriptions in 5 languages
- Integrated new release launch planning not just brick and mortar
 - Advanced CRM emails, SMS
 - Social Media
 - Ecommerce
 - Digital Game Informer
 - Midnight events











Evangelize our worldwide customer base

 Australian consumer show – 2013 show had 35,000 attendees; expect 45,000 in 2014







Business Update

Mike Hogan, EVP Strategic Business







PowerUp Rewards

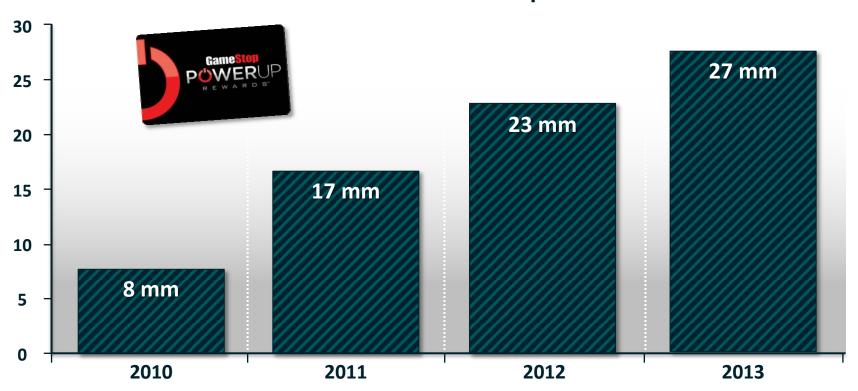
Pre-owned / Value Business

Multichannel Business

B E Y O N D One of the Premier Loyalty Programs



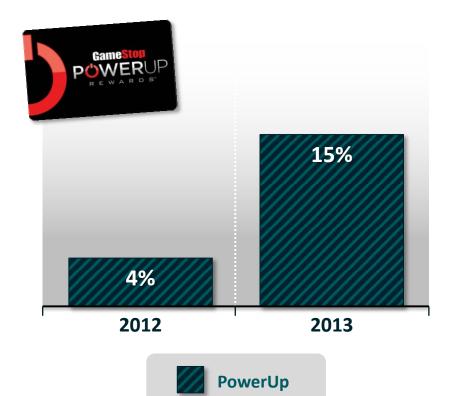
U.S. Membership







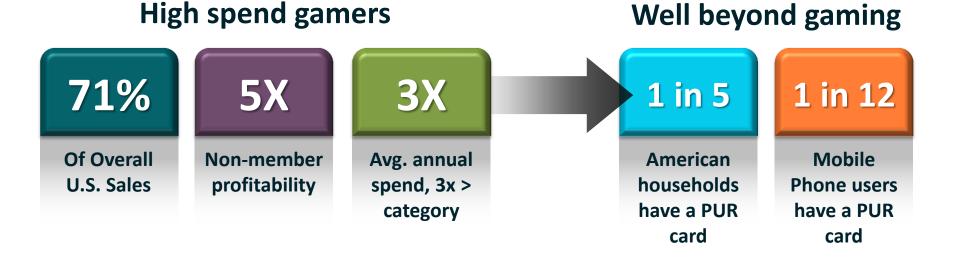
Growth in PowerUp Member Spend



PowerUp: The Most Valuable Customers in Gaming, And Beyond







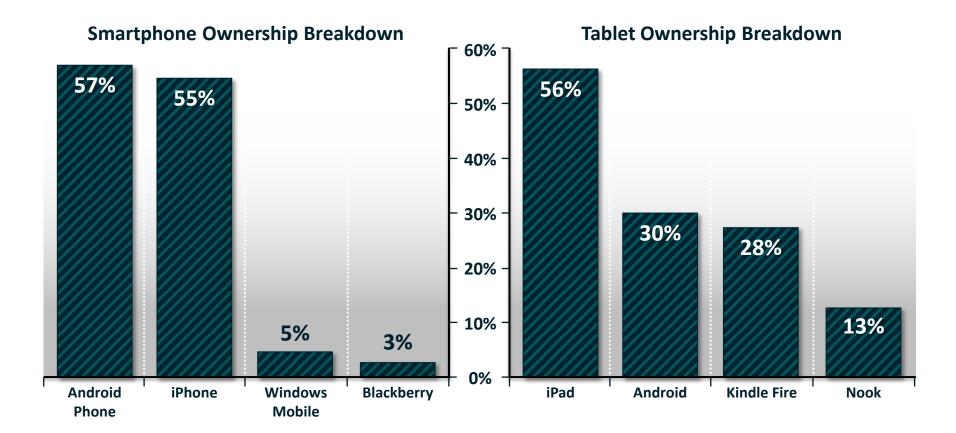
Source: PowerUp data - 2013

PowerUp Is A Key Asset As We Move Into Technology Brands



76% of PowerUp Rewards members own a smartphone

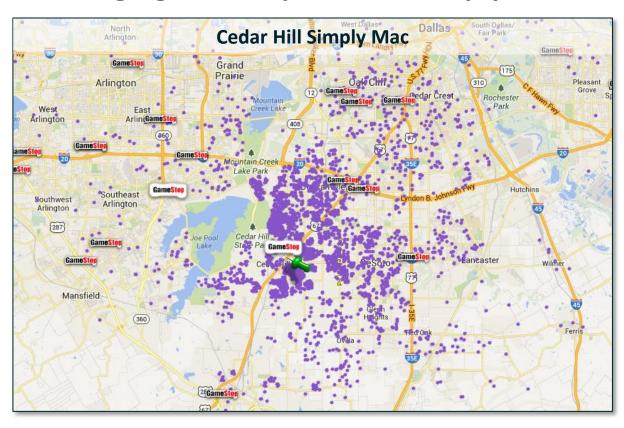
47% of PowerUp Rewards members own a tablet



PowerUp Is A Key Asset As We Move Into Technology Brands



Leveraging PowerUp to drive Simply Mac new store openings





- Delivered 96,000 emails to targeted PUR members
- # redemptions > avg month 1 transactions

EXAMPLE 1 Leveraging PowerUp to Drive Technology Brands



Aio / Cricket





Re-commerce







PowerUp Rewards

Pre-owned / Value Business

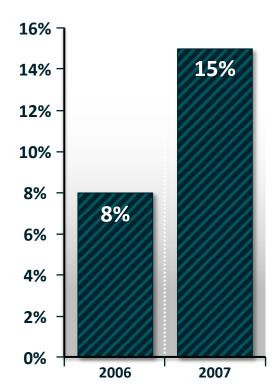
Multichannel Business



B E Y O N D New Console Cycle Will Drive Pre-owned Business

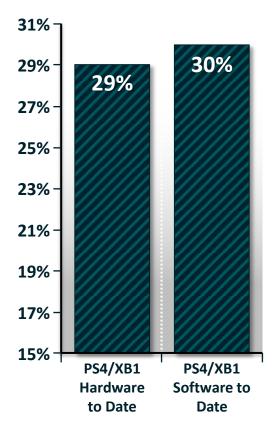


Pre-owned store comps post Xbox 360 & PS3 Launch



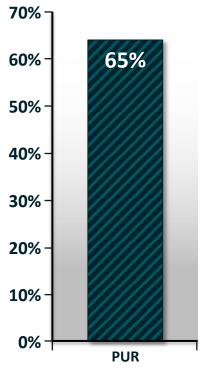
History suggests pre-owned growth

Next-gen trade transaction penetration



Strong performance to date

% PUR members planning to buy next-gen console



Millions more will be trading



"Value" is a much broader opportunity for GS

- GameStop is already known for great value
- We have core competencies to leverage
 - Category knowledge (what to buy and when)
 - Customer relationships = product acquisition (PUR)
 - Buy Sell Trade expertise and inventory management
 - State of the art *refurbishment capabilities*
- We are already doing this: Eg: Re-commerce is simply the application of GameStop Buy – Sell – Trade to a new category





Games

- Sub \$20 games are a \$400 million category
- < 50% in-stock rate on high demand, pre-owned games
- Incremental gross margin dollars







Technology Wearable tech Home tech





PowerUp Rewards

Pre-owned / Value Business

Multichannel Business



Multichannel is important to retail, and driving growth







Multichannel is driving growth at GameStop

 Full year sales up +48%. Record traffic, sales, & profit



Web-in-Store revenue up 400%+



 Mobile properties experienced annual growth of 76% in traffic and 61% in revenue



 GameStop ranks in the top 25 retail websites in terms of total traffic (comScore)



80%

of surveyed customers say they plan on visiting a store to purchase a product they saw on *GameStop.com*



Current Mobile App

Installs4.2mm

Android 2.6mm

- iOS 1.6mm

- Strong double digit growth in traffic and revenue.
- Mobile app users spend 170% more
- Key engagement points on app
 - Search & Discovery Finding the right product
 - Product Research/Information
 - Store Locator & store product availability
 - Loyalty program rewards catalog browsing





Launching a New Application

New Interface/Experience

- Easy to find a product, store, offers, exclusives, & more.
- Buy/Sell/Trade
- Power-up Reward benefits (pricing, rewards, specials)
- Discoverability for new categories

New "Trade Center"

- Learn about trades
- Look up trade values
- View current offers & discounts

Enhanced Pre-order Experience

- Easy in-app purchase
- Store pickup or home delivery
- Full reservation visibility







- PowerUp Rewards is driving growth at GameStop, and it will be a key strategic advantage as we expand into Technology Brands
- The pre-owned business is experiencing strong growth as consumers trade into the new consoles. We see an opportunity to significantly expand into a broader "Value" business in both gaming and consumer technology
- Multichannel is a priority at GameStop, and is driving drive both our legacy and new businesses

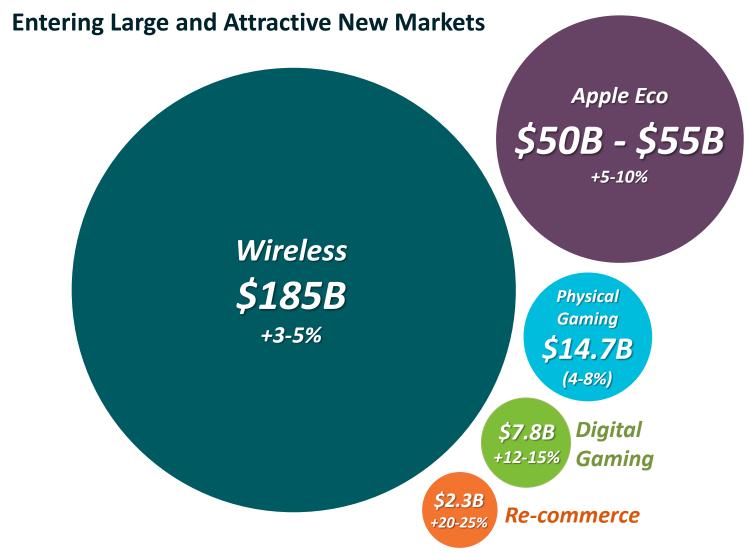


Introduction of New Businesses

Paul Raines











Agenda

- Steve Bain, President & CEO of Simply Mac
- Jason Ellis, President & CEO of Spring Mobile
- Joe Gorman, VP of GameStop Mobile



New Businesses

Steve Bain, President & CEO Simply Mac







simply-mac

- Founded August 2006 Salt Lake City, UT
- 23 total retail locations in 10 states
- 14 new stores in 5 months (Aug-Dec 13)
- Sales, service & training in all locations
- Trade program
- Business sales team
- AT&T authorized for iPhone
- 240 employees

























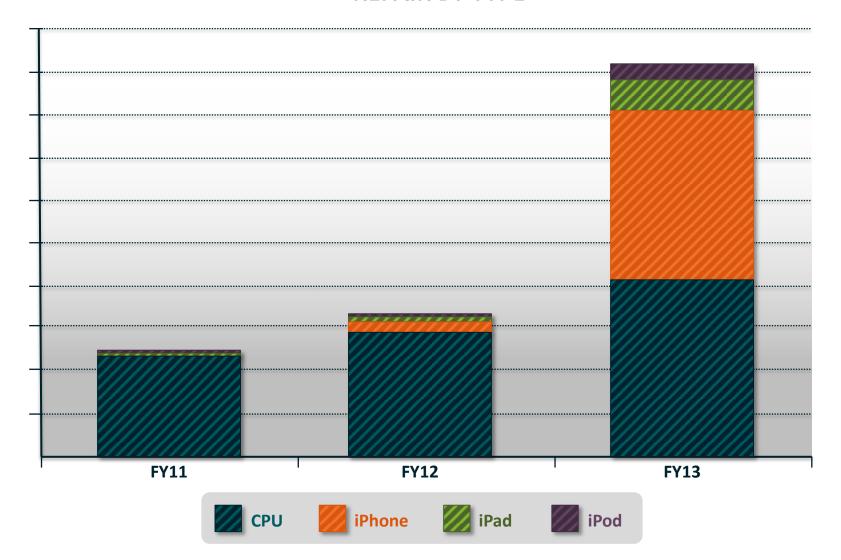






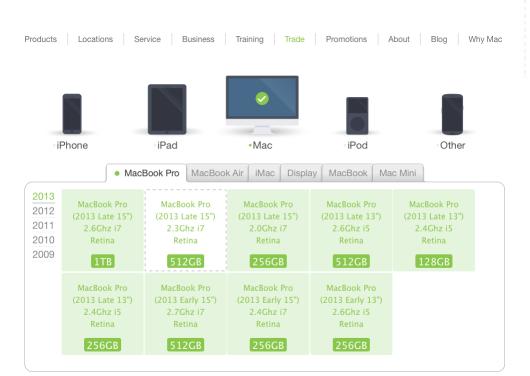


REPAIR BY TYPE









YOUR INSTANT QUOTE

\$1850*

MacBook Pro (2013 Late 15") 2.3Ghz i7 Retina

MacBook Pro (2013 Late 15") 2.3Ghz i7 Retina

LIKE WHAT YOU SEE?

Simply enter your info in the form to make the quote official! After that, all you need to do is back up your device and bring it into one of our stores for an evaluation! First Name

Last Name

Email Address

Zip Code

Save My Quote

GOOD TO KNOW

*Trade in values are subject to change without notice based on market conditions. Once created, your instant quote is locked in through next Thursday (4/17).

Damage to device, failing components, or missing accessories may be deducted from price initially quoted.

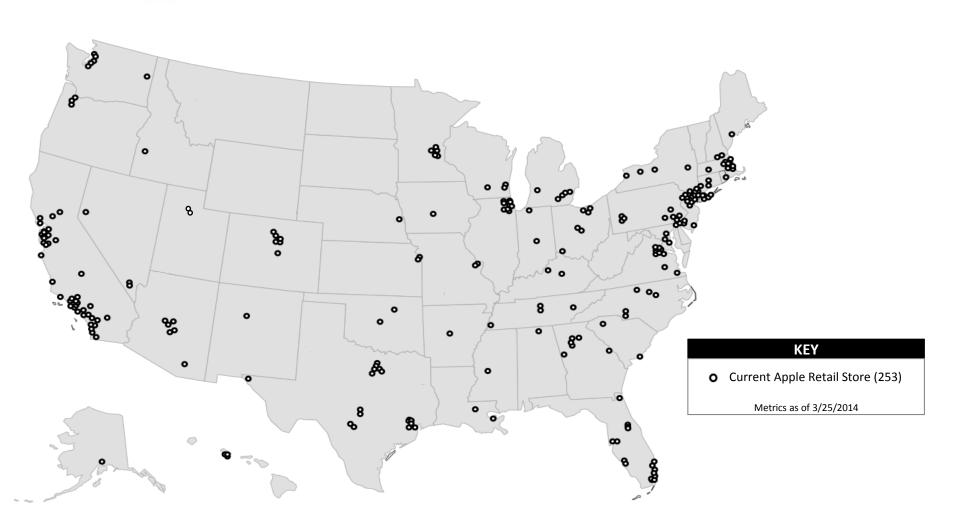
Ouotes honored in store credit.

BEYOND Reseller Landscape THE GAME



NATIONAL RETAIL	SALES				APPLE WARRANTY SERVICE			
	Mac	iPad	iPhone	iPod	Mac	iPad	iPhone	iPod
BEST	✓	✓	✓	✓				
Walmart 🔆		✓	✓	✓	•			
⊙ TARGET		✓	✓	✓				
R RadioShack。		✓	✓	✓				
APPLE SPECIALISTS								
simply·mac	✓	/	/	/	/	/	/	~
peachmac	✓	✓		✓	✓	/	✓	~
MacAuthority	✓	✓	✓	✓	✓	✓	✓	~
#MAC FSTORE	✓	✓	✓	✓	/	/	/	~



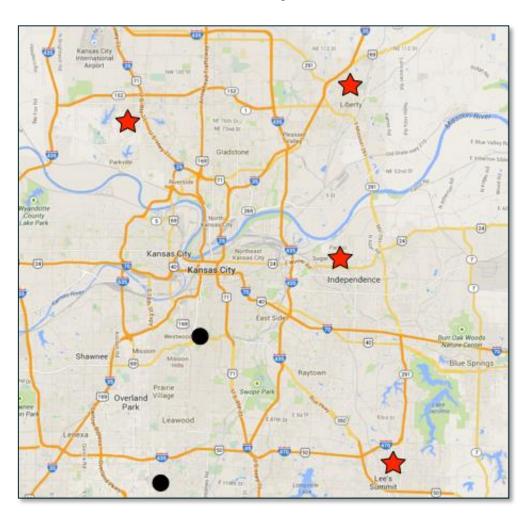








Kansas City, MO

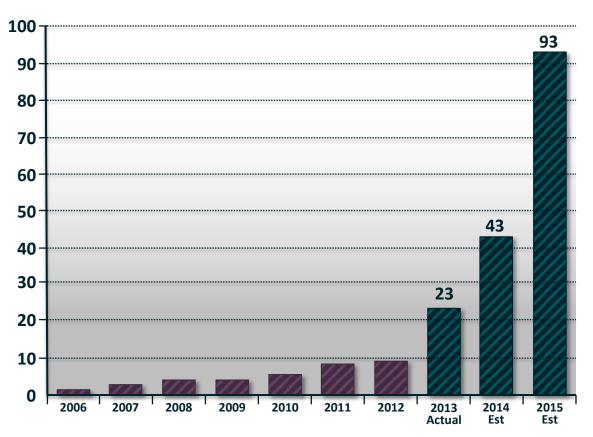


- **★** Potential Simply Mac Store
- Apple Retail Store

Simply Mac is a SOLUTION for Apple in Secondary markets



Simply Mac – Future Store Count



simply-mac

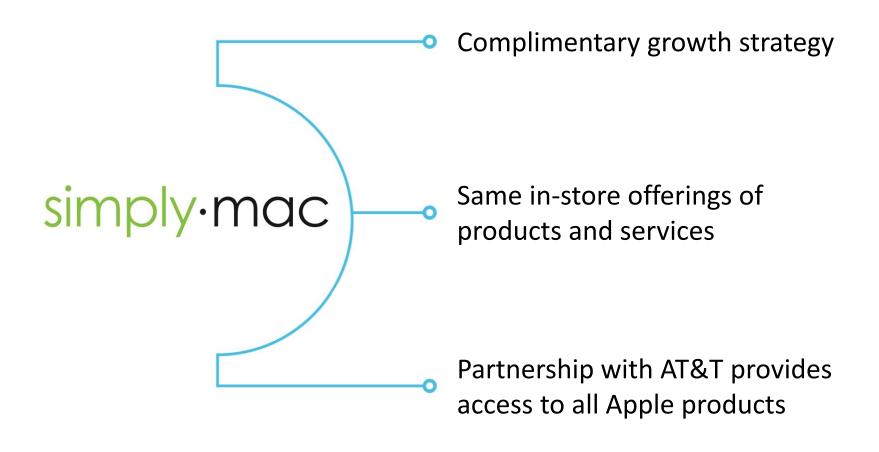
- Proven success as an Apple Specialist
- Strong employee culture
- Growth focus in tier 2 & 3 markets
- Focus on customer experience

GameStop®

- Operational success (6,675 stores in 15 countries)
- Financial strength (\$9.04B revenue in FY 2013)
- Extensive real estate knowledge
- Buy Sell Trade industry knowledge



Why Apple supports Simply Mac:





New Businesses

Jason Ellis, President & CEO Spring Mobile





















105%

US Penetration Rate

331M

US Devices









4 Big Players

\$440B

Market Cap







E YON O Connected Devices: Complexity of Products





Mobile Payment



Mobile Computing (tablets)



Connected Car



Wireless Homephone

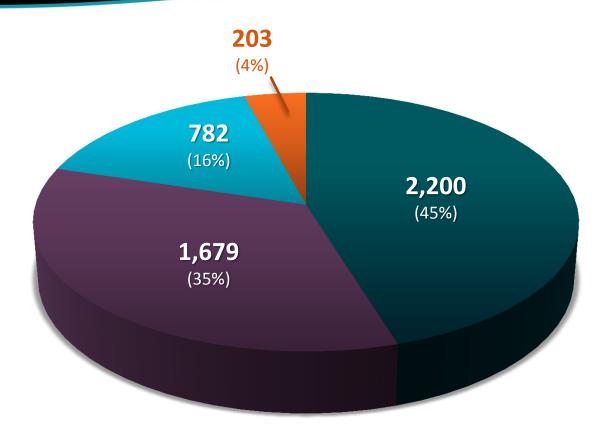


Digital Life **Products**



Wearable Fitness







AT&T Corporate Locations

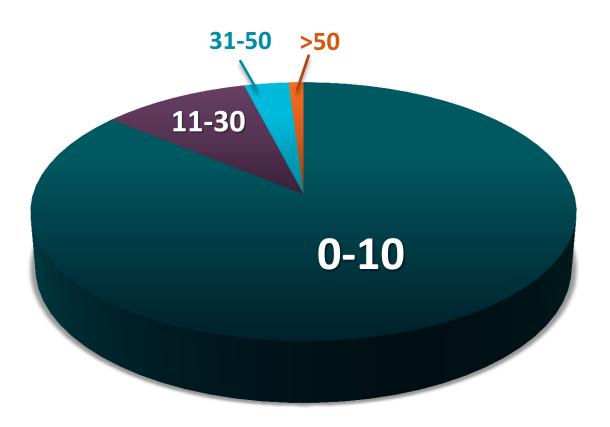








Local Dealer Doors by Door Count





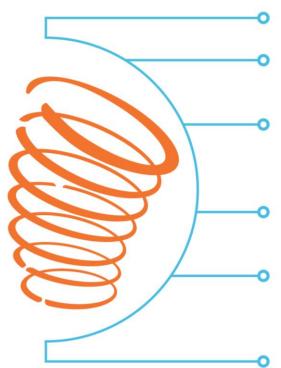


0-10 - 86% 11-30 - 10% 31-50 - 3% >50 - 1%





Date	Number Doors Acquired	Dealers
September 2013	22	1
October 2013	24	1
November 2013	4	1
December 2013	6	1
January 2014	3	2
February 2014	15	3
March 2014	26	1
April 2014 (pending)	3	2
	400	4.0
Total	103	12



AT&T has the second largest customer base in the US

AT&T is an industry leader in product innovation and retail experience.

The existing AT&T distribution is **highly fragmented**. Fragmentation creates a rollup opportunity for consistency in customer experience.

Spring has experience in acquisitions and organic growth, both in high and low market share areas.

Spring can provide an AT&T "like" experience – Interior Store Design, Live Products, Employee Training and Customer Experience.

GameStop provides the ability to scale quickly: Store Construction, Leasing, Employee Development, Capital Needs, etc.



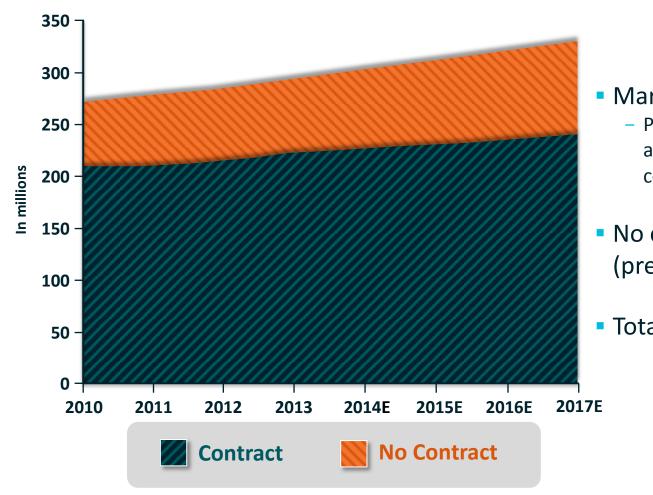
New Businesses

Joe Gorman, VP of GameStop Mobile



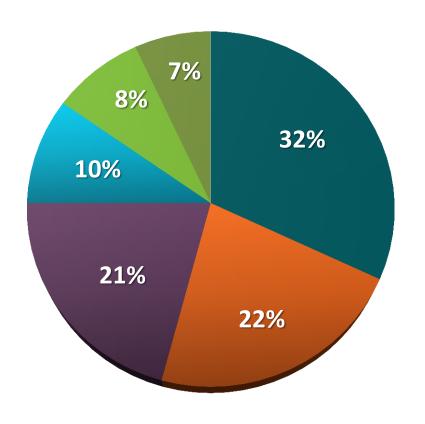






- Market Size is \$185B
 - Pre-paid subscribers are approximately 25% of total connections
- No contract segment growth (pre-paid) of 5.6%
- Total wireless growth of 2.7%





- All large players are involved in no contract space
- Consolidation is still occurring







T-Mobile



AT&T



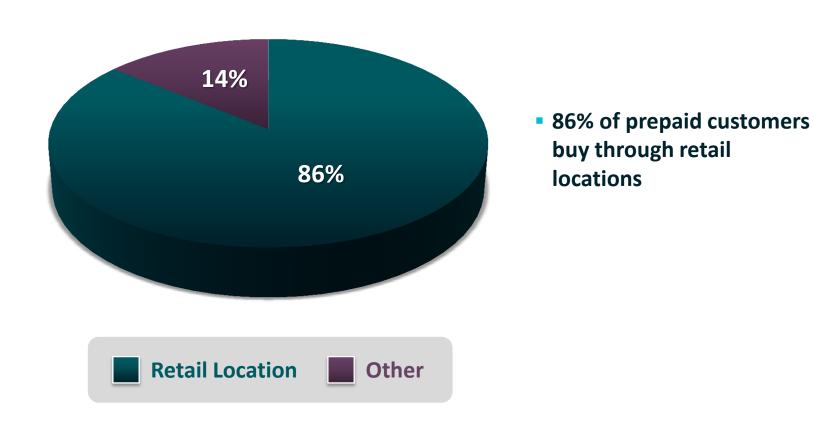
Verizon



Leap (Cricket)



Pre-paid Sales/Activation Channels for Carriers >\$5B



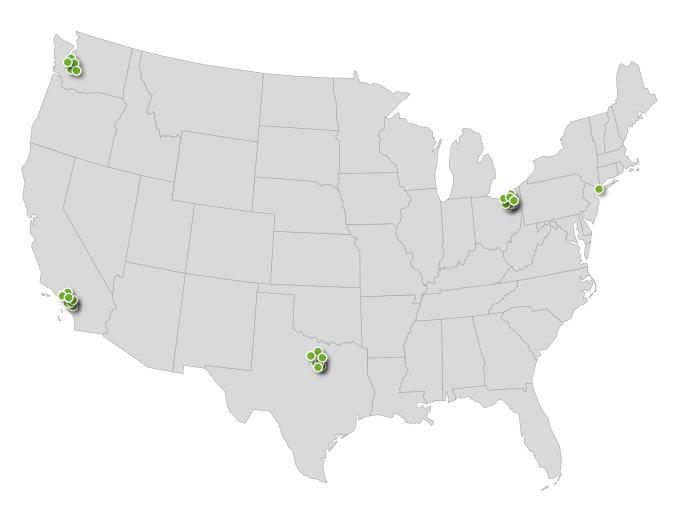


GameStop Mobile

- 2011: Began testing re-commerce and mobile business in GameStop stores
- May 2013: AT&T approaches GameStop about testing AIO stores
- Nov 2013: Began opening AIO stores
- April 2014: Converting to new Cricket brand







- GME currently operates35 stores in 4 markets
- Selling Cricket service in 102 GameStop stores
- One of the largest Cricket dealers
- New brands give us more flexibility in our Real estate portfolio
- Recently opened 2
 AIO/Cricket stores in former GameStop locations

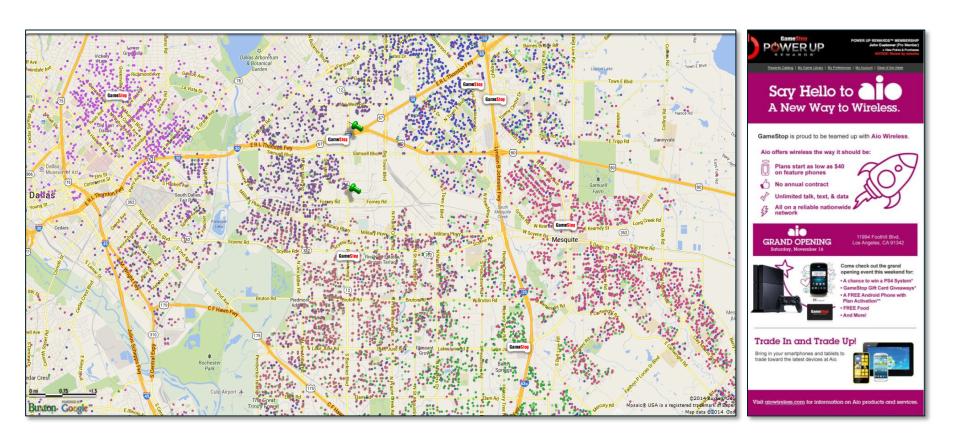


- Implemented GameStop's
 Buy Sell Trade expertise inside Cricket
- Great consumer value on pre-owned devices
- Creating currency through phone trade-ins









Since late 2013, AIO/Cricket emails have been sent to 965,082 PUR members



AT&T

- Nationwide network
- Broad advertising
- Compelling device and rate offerings



GME

- Rapid store construction
- Strong training and field leadership
- Top consumer experience







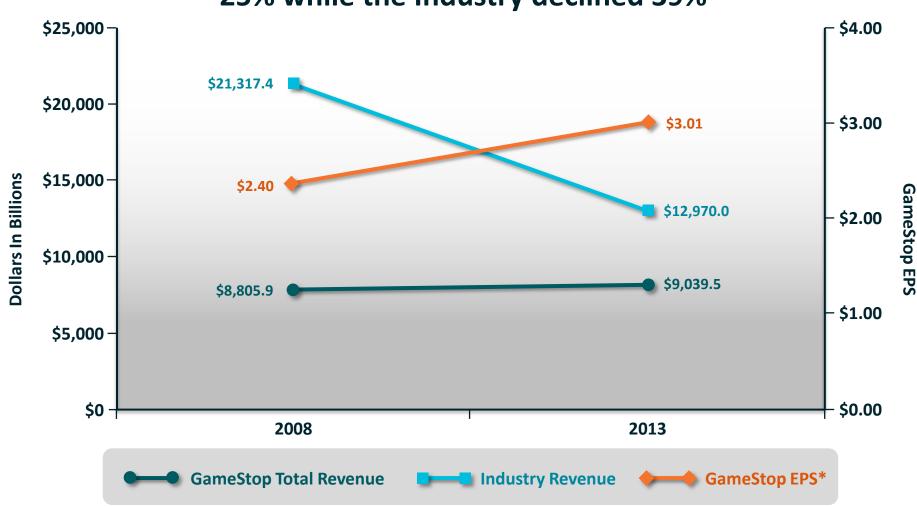
Financial Overview

Rob Lloyd, CFO





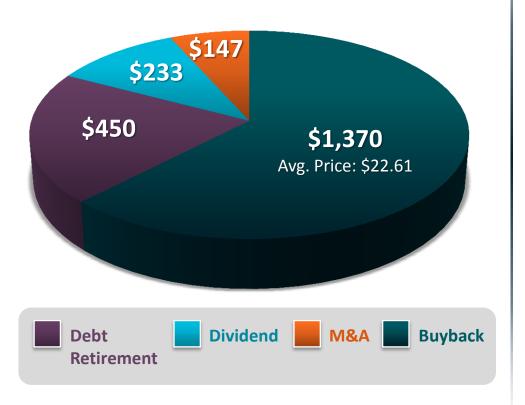
GameStop's revenue and EPS grew 2.7% and 25% while the Industry declined 39%







2010 - 2013 Capital Deployed: \$2.2B



Disciplined + Balanced Allocation

Effective allocation of capital

- Consistent share buybacks, ~ 34% decline in outstanding shares from Jan 2010 – Jan 2014
- Retired long term debt
- Initiated a dividend and increased payout 3 times
- Leveraged core competencies through strategic acquisitions
- Reduced CapEx spend by 36%

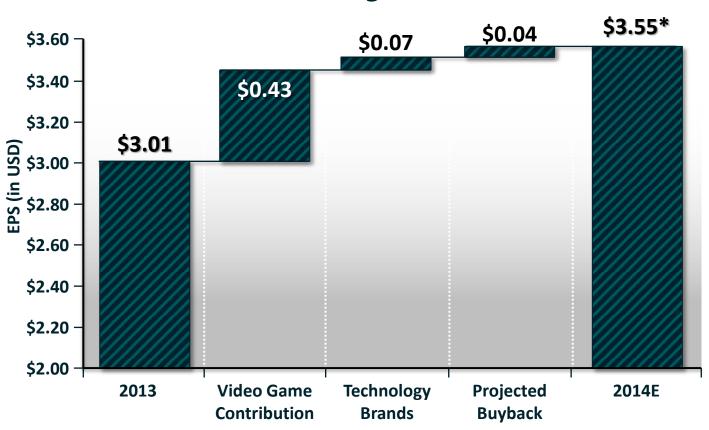


	1Q 2014	FY 2014	
Total Sales	7.0% - 10.0%	8.0% - 14.0%	
Comp SSS	5.0% - 8.0%	6.0% - 12.0%	
Income Tax Rate	36.5% - 37.5%	36.5% - 37.5%	
Operating Margin	5.0% - 5.5%	6.5% - 7.0%	
Net Income (in millions)	\$64 - \$70	\$398 - \$433	
Weighted average shares outstanding	116,700,000	117,000,000	
Diluted earnings per share	\$0.55 - \$0.60	\$3.40 - \$3.70	





Earnings Growth



^{*}Mid-point of current guidance; 2013 EPS excludes impairment charges and changes in management estimates



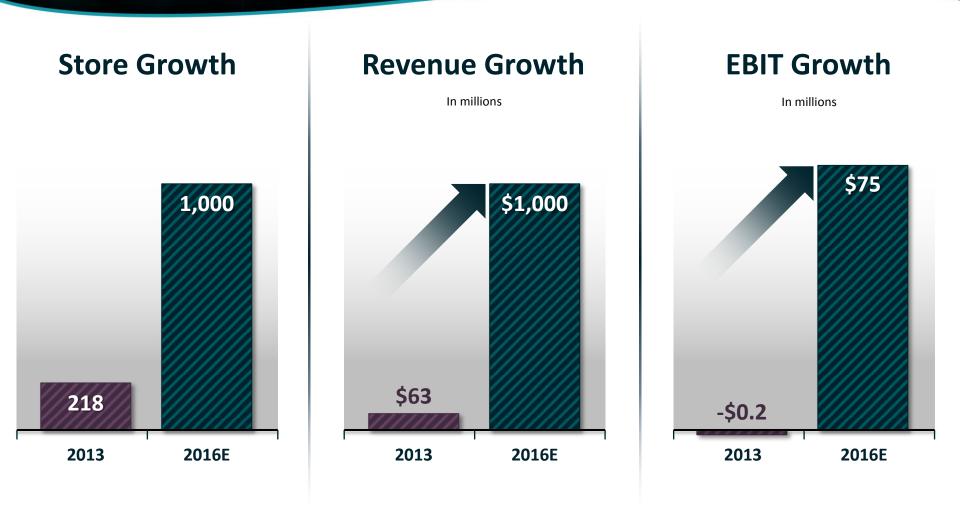
Category	2014E		
New Hardware	8% to 11%		
New Software	20% to 23%		
Accessories	37% to 39%		
Pre-owned / Value	42% to 48%		
Mobile	18% to 24%		
Digital	60% to 70%		
Other	33% to 37%		



	GameStop	Spring Mobile	Simply Mac	Cricket
End of FY2013 Store Count	6,457	164	23	31
FY14 Net Openings/(Closings)	(120-130)	200-250	20-25	100-150
Projected Mature Annual Sales/Store	\$1.3M	\$0.8-\$1.3M	\$2.0-\$3.0M	\$0.4-\$0.7M
Projected Mature Contribution/Store	\$125-\$135K	\$100-\$120K	\$80-\$120K	\$50-\$70K
Avg. CapEx/Store	\$120K	\$60K	\$175K	\$60K

300 to 400 new Tech Brands stores in 2014; Forecast \$375 to \$425M in sales from Tech Brands in 2014





Technology Brands segment is expected to be 10% of earnings in FY 2016





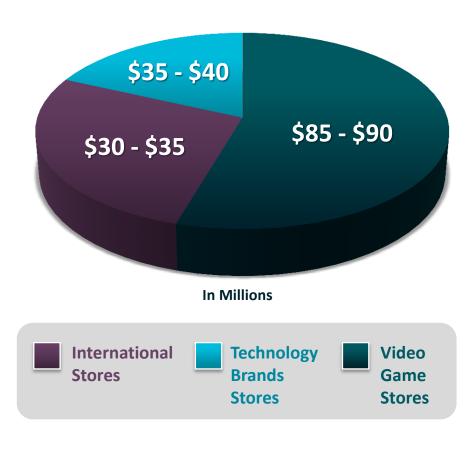
2014E Capital Deployment:

\$450 to \$500M of FCF



Disciplined + Balanced Allocation

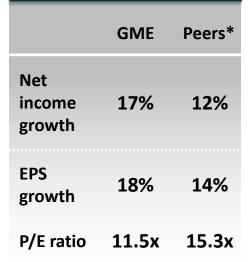
2014E: Capital Expenditures







Positive trending metrics





Extending transferable competencies

Real Estate Knowledge

Store ops talent

PowerUp Rewards

Buy – Sell – Trade

Financial discipline



Substantial cash to allocate

\$450 to \$500 million of FCF to deploy through:

Buyback

Dividend

M&A



Investor Takeaways

Paul Raines, CEO





- Maximize leadership position in video game category to drive topline and net income growth
- Expand participation in CE and mobile segments through growth in our Technology Brands
- Increase total shareholder return from share appreciation and dividend growth
- Grow terminal value of GameStop through diversification



Q&A Session

